Chiefs' Chatter

News & Notes from Senior Leadership

JANUARY 2020

Message from the CEO: Our Commitment to Serving Others



Just off the main lobby at CaroMont Regional Medical Center, a large plaque commemorates the dedication and opening of the hospital in 1973. Among the names of visionary leaders who helped establish and build the hospital is a single quote from writer Leo Tolstoy.

"The vocation of every man and woman is to serve other people."

As I was preparing this message, reflecting upon the past year and contemplating all the things one considers at the beginning of a new year, my thoughts kept returning to one thing – serving others. As healthcare providers and professionals, we have the duty to care for our patients, but more importantly, we have the privilege of serving them in life's most critical moments. In my opinion, there is no other vocation that

changes lives as significantly as medicine, and whether you are behind a computer or at the bedside, your work makes a difference in the lives of others.

Over the next decade, our health system will grow in ways many never thought possible, and we must always remember what matters most – the trust of our patients. As we move through 2020, a year whose numbers already imply clear focus and vision, I encourage you to embrace every opportunity to be more aligned, more focused and more caring in everything you do.

I am proud to serve CaroMont Health and the more than 4,000 people who dedicate their time and talents to making it the best health care system in the region, and I look forward to all we will accomplish – together.

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COMING SOON!

CaroMont Family Medicine in Cramerton

On Monday, February 10, CaroMont Family Medicine-Belmont will relocate to a new office in Cramerton and become CaroMont Family Medicine-Cramerton. The newly-constructed building, located at 4235 South New Hope Road, is only a short distance from the current office and will offer ample parking, a large and inviting waiting area, spacious exam rooms and state-of-the-art equipment.

Dr. Cristian Pantea, Dr. M. Jay Petruska, Kani Smith, FNP-C, Ann Marie Watts, FNP-C and members of the CaroMont Family Medicine staff are thrilled to welcome patients to the new office.

If you or a member of your family would like to schedule an appointment, please call 704.825.4750.



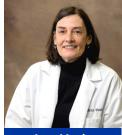
Pantea, MD



Myron Petruska, DO



Kani Smith, **FNP-C**



Ann Marie Watts, FNP-C

Good Catch Award: Morgan Houston, Food & Nutrition Services



Morgan Houston, a cook in Food and Nutrition Services, noticed the food coolers and the main storage freezer were not reading at appropriate temperatures. She immediately notified her manager. Facility Services checked the equipment and discovered the water pump necessary for cooling and the alert system were not working properly. Morgan's attention to detail and quick response not only helped ensure meal services were provided to patients without delay, but also helped the hospital avoid a regulation penalty of approximately \$40,000.

The Good Catch Award recognizes employees for their contributions to the Patient Safety Program. For more information about the Good Catch Award or to nominate someone who has made a Good Catch, please visit the **Patient Safety** page on CHIP.

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CaroMont Health University Spring 2020 Enrollment

CaroMont Health University registration is now open for Spring 2020. Please <u>click here</u> to view a list of available courses.

If you have any questions, please email chu@caromonthealth.org.



CaroMont Health Foundation and Auxiliary Scholarship Applications Now Available!

The CaroMont Health Foundation and the CaroMont Regional Medical Center Auxiliary are now accepting scholarship applications for the 2020-2021 academic year. All applicants must reside in the CaroMont Health service area and be interested in pursuing a career in healthcare. Please click here to learn about the scholarships and how to apply.

Last year, the CaroMont Health Foundation and the CaroMont Regional Medical Center Auxiliary awarded 68 recipients nearly \$250,000 in scholarships, including 21 CaroMont Health employees who received Team CaroMont Scholarships. This scholarship, which is open to employees seeking degrees in both healthcare and non-healthcare related fields, is one of the ways your Team CaroMont donations are put to work in improving the level of care and service we provide to our patients.

The scholarship application period is open through Friday, February 28 for both the <u>CaroMont Health Foundation</u> <u>Scholarship</u> and the <u>CaroMont Regional Medical Center</u> Auxiliary Scholarship.

CaroMont Health employees can also take advantage of our Tuition Reimbursement Program.

All scholarships are made possible through the generosity of CaroMont Health employees, local donors and purchases at the Auxiliary Gift Shoppes.

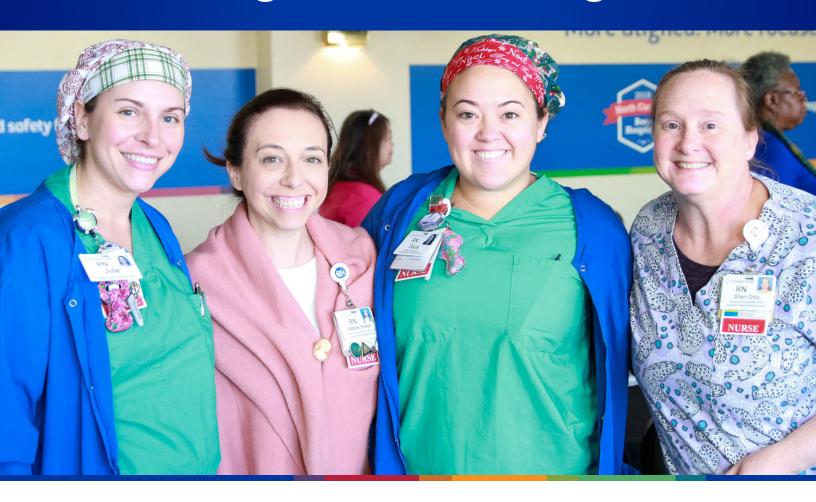






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Nursing Referral Bonus Program



Know an experienced RN looking for a career they can feel good about?

Invite them to apply for an RN position at CaroMont Health and receive a referral bonus if they are hired.

REFERRAL CRITERIA

- The deadline for referrals is June 30.
- Referrals must be made by a non-management employee.
- Applicants must list the referring employee as the referral source on the application.
- Applicants must be an experienced RN, defined as more than two years of work as an RN.
- Applicants must be hired into and remain in a full time or part time position.
- Applicants must stay in a bedside RN position to earn the full bonus. If the applicant transfers to PRN/Relief or out of a bedside RN position, both the applicant and the person that referred them loses the bonus unless the transfer is deemed mutually beneficial by both nursing leadership and the employee.
- Previous CaroMont Health employees are eligible if they have not worked for CaroMont Health for two years and left in good standing.

Please contact Jessie Harvard at ext. 4520 or Joel Riddle at ext. 2490 with questions.

BONUS STRUCTURE

\$500 AT SIGN ON

\$500 AFTER ONE YEAR

\$500 AFTER TWO YEARS

\$1,000 AFTER THREE YEARS

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