



June 11, 2025

Thank you for trusting CaroMont Health with your healthcare. We are writing today to inform you of an important change regarding CaroMont Dermatology.

After careful consideration, CaroMont Health has made the decision to permanently close CaroMont Dermatology effective Friday, July 11, 2025. This decision was not made lightly, and we want you to know that our primary concern is ensuring your dermatological care continues without interruption.

CaroMont Health made this decision to focus resources on core services like primary care, surgery, oncology, and cardiovascular care. Dermatology services are well-represented in our community by established independent providers who offer high-quality care, which allows CaroMont Health to concentrate on areas where they can make the greatest impact.

Dr. Ashley Walker would like you to know how much it has meant to her to serve as your dermatologist. The relationships she has established with her patients have been one of the most rewarding aspects of her practice. She deeply values the trust you have placed in her, and she is committed to supporting you through this transition to ensure you receive the excellent dermatological care you deserve.

If you have an appointment scheduled before July 11, 2025: We will continue providing care through our closure date. Please keep your scheduled appointment or contact our office at 704.874.0768 if you need to reschedule.

If you need care after July 11, 2025: We will help you transition to another qualified dermatologist in our community. Our area has several excellent providers, including those at Piedmont Plastic Surgery & Dermatology, who are prepared to continue your care. Dr. Walker is also working to determine her next steps, and we will be happy to note your interest in continuing care with her if that option becomes available.

Transferring your medical records: Your medical records will remain secure throughout this transition. If you would like to transfer your care to a provider outside of the CaroMont Health network, you may complete a records transfer request form to have your records sent to any provider you choose. With your signed authorization, we can transfer your records directly to your new dermatologist to ensure continuity of care. We understand this news may be unexpected and want to assure you that we are committed to making this transition as smooth as possible. Our staff is available to answer any questions you may have and to assist you in finding excellent ongoing dermatological care.

In closing, we thank you for choosing CaroMont Dermatology for your medical care. Dr. Walker and the entire care team have provided exceptional care to patients, and CaroMont Health is grateful for their service to the community.

Sincerely,

The Care Team at CaroMont Health