Chiefs' Chatter

News & Notes from Senior Leadership

APRIL 2020

A Special Message from Senior Leadership



To be our community's most trusted healthcare partner.

When our vision was developed, I'm not sure anyone could have imagined how the intention of that phrase would shift from thousands of individual interactions shared between caregivers and patients to a moment when every member of our community is looking to us for guidance, security, support and reassurance.

In an earlier communication, I shared the following thought:

"Doctors, nurses, clinicians and all who work in healthcare are the only people who have the ability to restore health to our communities. And now, more than ever, we must be there for those who need us."

In the nearly six weeks since COVID-19 began to spread across our state, every member of the CaroMont Health team has worked to embody that thought. Not because I sent it in an email, but because IT IS WHO YOU ARE. You are the courageous, the compassionate, the selfless.

Every day, when I and all members of Senior Leadership walk into the hospital, we are greeted by silent hallways and common spaces that are now closed or avoided. In those moments, it is tempting to be weighed down by the reality of the situation. However, there is hope everywhere. It is in the eyes that show smiles and hopeful expressions under layered masks. It is in the voices of those who get to take their loved ones home, and in the tireless effort of every person who chooses to make a difference at CaroMont Health.

While the COVID-19 pandemic and the challenges created are certainly not over, there are hopeful signs that efforts to contain and control the virus are working. As our community continues to be affected by this virus, we promise to do everything possible to protect and support you – just as you protect and support each other and our patients.

On behalf of Senior Leadership and the Board of Directors, thank you for all you have done these past weeks to ensure our patients and our community are cared for and protected during one of the most significant events in history. We understand the sacrifices and accommodations, both personally and professionally, you have made to serve our patients, and we are profoundly grateful.

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Hugs for Healthcare

CaroMont Health is offering a new way to share their appreciation for our frontline staff. "Hugs for Healthcare" sends virtual hugs to our doctors, nurses and healthcare workers caring for patients during the COVID-19 pandemic.

Here are some of the hugs that have been sent our way. To see all of them, please follow CaroMont Health on Facebook, Instagram, Twitter and LinkedIn or by searching the hashtag #hugsforhealthcare on any of those platforms.



















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