

## NOW OPEN IN CRAMERTON: CaroMont Family Medicine



Last week, CaroMont Health hosted a ribbon-cutting ceremony to celebrate the grand opening of CaroMont Family Medicine in Cramerton. Located at 4235 S. New Hope Road, the 15,493 square-foot facility will offer a full range of family medicine and primary care services.

“This practice represents not only the expansion of our clinical network of more than 50 convenient locations, but more importantly, our investment in the citizens, community leaders, business owners and patients who call Cramerton home,” said Donnie Loftis, Chair for the CaroMont Health Board of Directors. “Primary care and family medicine play a vital role in the continuum of care. This setting is often the front-line for patient care and the first experience many patients will have with our health system, so it’s extraordinarily important that we provide care that improves health and an experience that builds trust.”

Board-certified physicians, Dr. M. Jay Petruska and Dr. Cristian Pantea, relocated their current practice, CaroMont Family Medicine in Belmont, to the new facility in Cramerton. They are joined by Ann Marie Watts, RN, MSN, FNP-BC and Kani Smith, FNP-BC. The new practice includes 18 exam rooms; three procedure rooms and on-site x-ray and laboratory services, including point of care testing.

CaroMont Family Medicine in Cramerton is open Monday through Friday from 8:30 a.m. to 5:00 p.m. To make an appointment, please call 704.825.4750.

## New Unified Clinical Communication and On-Call Applications Coming in April

Under the guidance of the Medical Executive Committee, CaroMont Health will soon implement Voalte, a new integrated application for secure communication between all clinical staff.

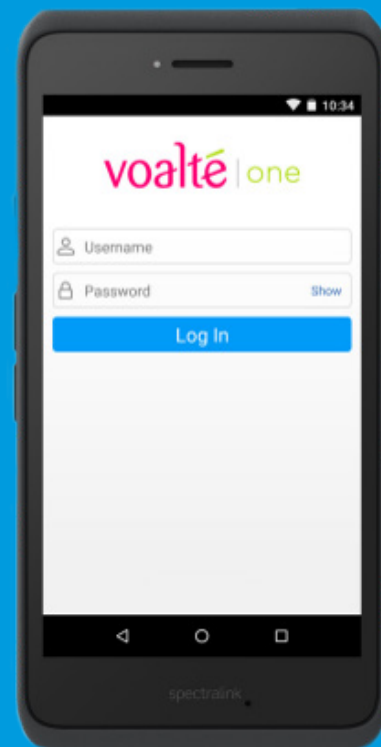
Voalte, an industry leader in healthcare communication, integrates the electronic medical record (EMR), nurse call and patient monitoring systems to provide streamlined, secure communication between caregivers both inside and outside hospital walls.

In addition to Voalte, CaroMont Health will replace the Spok on-call database with Lightning Bolt. Lightning Bolt is a leader in physician scheduling and on-call databases and will offer easier access for on-call physicians. Lightning Bolt will be fully integrated into the Voalte mobile technology application so all providers will have access on their mobile device.

To learn more about Voalte, please visit: [voalte.com](http://voalte.com)

To learn more about Lightning Bolt, please visit: [lightning-bolt.com](http://lightning-bolt.com)

More information will be shared as we plan the transition and look forward to a full Go-Live on April 28, 2020.



## Physicians Selected for Board Service at State Level



**Dr. Costa Andreou**, Executive Vice President for CaroMont Medical Group, was recently appointed to the Board of Directors for the North Carolina Institute of Medicine (NCIOM).

NCIOM is an independent, quasi-state agency that was chartered by the North Carolina General Assembly in 1983 to provide balanced, nonpartisan information on issues of relevance to the health of North Carolina's population. As part of that charter, state government executives regularly appoint members to the Board of Directors, which meets on a quarterly basis to govern the health policy work of the NCIOM.



**Dr. David Rinehart**, physician at South Point Family Practice in Belmont, was recently named President of the North Carolina Academy of Family Physicians (NCAFP).

A 35-year member of the organization, Dr. Rinehart served as vice president in 2018 and president-elect in 2019. This prestigious position sees Dr. Rinehart leading more than 4,200 members of the NCAFP committed to improving the health of North Carolina communities through high quality primary care. The NCAFP assists family medicine physicians by providing education, resources and advocacy at the state level to help them provide the best care possible to their patients.

As President, Dr. Rinehart seeks to help members focus on the core values of family medicine that were established at the inception of the specialty. At the heart of these values are comprehensive, cost-effective and compassionate care, and the establishment of strong, healing relationships with patients and families.

# Good Catch Award



Raven Mitchem and David Lapolice

## DAVID LAPOLICE AND RAVEN MITCHEM, FOCUSED OBSERVERS

Focused Observers, David Lapolice and Raven Mitchem, noticed an agitated patient reaching for their IV pump cord and attempting to wrap the tubing around their neck. They immediately called for assistance and kept the patient from seriously injuring himself.



Dr. Douglas Nigbor

## DR. DOUGLAS NIGBOR, NEPHROLOGIST

Dr. Douglas Nigbor, Nephrologist with Metrolina Nephrology, noticed a discrepancy with a patient's lab results. Based on those results, dialysis had not been ordered, and Dr. Nigbor was concerned the labs results were not correct. He ordered new labs, which resulted in an accurate reading and an order for dialysis. Dr. Nigbor's attention to detail and expert assessment helped ensure the patient received the appropriate care.



Lindsay Southers, RN

## LINDSAY SOUTHERS, RN, PROGRESSIVE CORONARY CARE UNIT (PCCU)

Lindsay Southers, RN in the Progressive Coronary Care Unit (PCCU), noticed a change in her patient's mental state. With her persistence, a consulting provider ordered a computerized tomography (CT) scan and an acute stroke was discovered. In advocating for her patient, Lindsay ensured they received the appropriate diagnosis and treatment.

The Good Catch Award recognizes employees for their contributions to the Patient Safety Program. For more information about the Good Catch Award or to nominate someone who has made a Good Catch, please visit the [Patient Safety page](#) on CHIP.

## More Photos from CaroMont Family Medicine-Cramerton

