Tricare Q&A
[Updated May 22, 2013]
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Q: Does Caromont take patients on Tricare?
A: Caromont takes care of the veterans of our community by accepting all Tricare plans as acceptable forms of coverage. As theTricare program continues to evolve, our commitment is to always take care of the patients covered under the program.

Q: Is Caromont considered an "in-network" provider for Tricare Prime?
A: Caromont is not currently in the Tricare Prime network. Tricare is currently initiating significant changes that will leave a few Tricare beneficiaries in the Prime product while the greatest majority will shift to standard Tricare. Prime patients still have access to Caromont services at potentially only slightly higher out-of-pocket costs for some services.

Q: Why doesn't Caromont join the Tricare Prime network?
A: The cost of joining the network will cost Caromont a considerable sum while only providing a limited benefit to those few still in the Prime product. We are happy to work with any patients remaining on the Tricare Prime product.

Q: Why don't you treat veterans that are receiving VA benefits?
A: Unfortunately, Veterans Affairs is very specific about where VA beneficiaries can receive care. This can mean that patients need to drive some distances to take advantage of their health benefits from the VA. We will continue to urge VA to provide a service center in Gaston County much like what has been recently announced for Mecklenburg County. Local access to VA services is badly needed.